

CROWN GIFTS

REDEEM YOUR CROWN GIFTS CARD TO WIN

MONDAY 7 AUGUST – MONDAY 18 SEPTEMBER

TERMS & CONDITIONS

SCHEDULE

Promoter:	Crown Melbourne Limited (ABN 46 006 973 262), 8 Whiteman Street, Southbank VIC 3006.
Entrants (who can enter?):	Victorian residents aged 18 years or over who are not prohibited from the Promoter for any reason and who are not employees (or their immediate family) of a Participating Venue associated with this Competition.
Participating Venue(s):	The following venues located at Crown Melbourne: a) Crown Gifts b) Crown Towers Melbourne c) Crown Metropol Melbourne d) Crown Promenade Melbourne e) Crown Spa Melbourne f) Bistro Guillaume g) Conservatory h) Ging Thai i) Gradi j) Koko k) Mr Hive Kitchen & Bar l) Nobu m) Rockpool Bar & Grill n) Rosetta o) Silks p) Spice Temple q) The Atlantic r) TWR s) Baci t) Cervo u) Petisco v) Emporio Pizza & Pasta w) Gochi x) Kitchen Workshop y) Lucky Chan z) Man Tong Kitchen aa) Mesh bb) Margo's cc) Sho Noodle Bar dd) The Merrywell ee) Tia To 2 Go ff) 28 Lounge gg) Atrium Bar hh) Co Nightclub ii) Double Up jj) Groove Bar & Lounge kk) Sports Bar ll) Therapy Nightclub mm) Jackpot Bar nn) The Pub oo) Las Vegas Bar pp) Lumia qq) Mahogany Bar & Restaurant rr) Teak Bar ss) Tonic

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	tt) Velvet Bar uu) Crown Cellar & Co vv) Fidels
Competition Period:	10:00am (AEST) on Monday 7 August 2023 until 11:59pm (AEST) on Monday 18 September 2023.
Website:	crownmelbournepromotion.com.au/RedeemToWin
Entry Mechanic:	<p>To enter you must, during the Competition Period:</p> <ol style="list-style-type: none">1. Redeem a Crown Gifts card/s with a minimum total redemption in one transaction of \$30 from Crown Gifts card/s (Eligible Transaction) at any Participating Venue;2. Receive one (1) entry card with a unique code per Eligible Transaction from a Participating Venue (while stocks last); and3. Scan the QR code on the entry card to visit the Website, fill out and submit the online entry form, including by providing the unique code on your entry card and all other requested information, to be entered into the weekly Prize Draw. <p>Crown Gifts cards cannot be redeemed for another Crown Gifts card.</p> <p>The Promoter is not responsible if your mobile device is not capable of submitting an entry. No other method of entry will be accepted.</p>
Maximum Entries per Entrant:	Entrants can enter multiple times during the Competition Period, provided they only enter once per Eligible Purchase and per unique code. Each unique code entry must be submitted separately in accordance with these Terms and Conditions.
Prize Draw(s):	<p>There will be six (6) draws in respect of this Competition.</p> <p>There will be six (6) draws conducted at 10:am (AEST) on:</p> <ul style="list-style-type: none">• 16 August 2023 (Draw 1)• 23 August 2023 (Draw 2)• 30 August 2023 (Draw 3)• 6 September 2023 (Draw 4)• 13 September 2023 (Draw 5)• 20 September 2023 (Draw 6) <p>The draws will be held at the offices of Adlab, 87 Kensington Road, Norwood, SA, 5067 (Adlab).</p> <p>The first (1) valid entry drawn randomly from the entries received during the Competition Period will win a Prize (Winner).</p> <p>At the end of each Prize Draw, the entries will be rolled over to the next draw.</p> <p>Ineligible or incomplete entry forms will be deemed invalid, and an immediate re-draw will occur.</p>
Prize(s)	<p>There are six (6) prizes available (one Winner per Prize Draw).</p> <p>Each Winner will receive a Crown Towers package (valued at \$2549.50) for them and one (1) adult companion, which includes the following:</p>

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	<p>a) One (1) night's accommodation for two (2) people (the winner and their companion) in a Studio Room at Crown Towers Melbourne;</p> <p>b) Two (2) Crown Towers bathrobes;</p> <p>c) Valet Parking for one (1) vehicle for the duration of their stay;</p> <p>d) One (1) Bottle of French Champagne;</p> <p>e) \$100 Crown Resort Credit.</p> <p>By accepting or participating in any prize, each Winner's companion also accepts these Terms and Conditions.</p> <p>Winners will be contacted by a representative of Crown with details on how to arrange collection of their Prize. Third party terms and conditions (such as those of the prize provider) may apply in relation to the receipt of the Prize.</p> <p>Prizes are subject to the Prize Conditions set out below.</p>																		
Total Prize Pool:	\$15,297																		
How are winners notified?	<p>Winners will be notified by via phone and will receive their official prize letter via the email address provided on their online entry form by a representative from the Promoter within one (1) day of determination. Details on how to arrange the collection of their prize will also be provided.</p> <p>Details of winners will be published on the Promoter's website (www.crownmelbourne.com.au) each Thursday for 28 days.</p>																		
Proof of purchase	<p>Entrants must keep their entry card as proof of purchase for all entries. If an Entrant does not produce the proof of entry for all entries when requested to, the Promoter may disqualify all of an Entrant's entries and the Entrant will lose any right to a Prize.</p> <p>Proof of purchase must be identical to that provided by the Entrant with their entry. If the Promoter believes that an Entrant has shared their proof of purchase with another person, the entries of the Entrant and the person with whom they shared their proof of purchase with will be invalid and both Entrants will lose any right to a prize.</p>																		
How can Entrants claim their prize?	<p>Entrants are not required to be present at the time of the Prize Draw. In the event that a winner of a prize has not claimed their prize or, if after making reasonable attempts, the Promoter has been unable to contact a Winner by 1:00pm (AEST) on the "Claim Prize by Date" for the relevant draw, the Winner will forfeit their Prize and a re-draw will occur.</p> <table border="1" data-bbox="486 1615 1031 1839"> <thead> <tr> <th>Draw</th> <th>Claim Prize by Date</th> </tr> </thead> <tbody> <tr> <td>Draw 1</td> <td>24 August 2023</td> </tr> <tr> <td>Draw 2</td> <td>31 August 2023</td> </tr> <tr> <td>Draw 3</td> <td>7 September 2023</td> </tr> <tr> <td>Draw 4</td> <td>14 September 2023</td> </tr> <tr> <td>Draw 5</td> <td>21 September 2023</td> </tr> <tr> <td>Draw 6</td> <td>28 September 2023</td> </tr> </tbody> </table> <p>DE Advertising will carry out one unclaimed prize re-draw (if required) at 1:15pm on the "Claim Prize by Date" below to randomly distribute the relevant prize to a valid Entrant (Re-Draw Winner).</p> <table border="1" data-bbox="486 1991 1031 2024"> <thead> <tr> <th>Draw</th> <th>Claim Prize by Date</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> </tr> </tbody> </table>	Draw	Claim Prize by Date	Draw 1	24 August 2023	Draw 2	31 August 2023	Draw 3	7 September 2023	Draw 4	14 September 2023	Draw 5	21 September 2023	Draw 6	28 September 2023	Draw	Claim Prize by Date		
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Prize Conditions	<p>Crown Towers Package:</p> <ol style="list-style-type: none">Accommodation at Crown Towers Melbourne will be in the form of a pre-booked reservation in the Winner's name (as arranged with the Promoter). The pre-booked reservation date must be within 12 months from the date of the Prize Draw. Winners must notify the Promoter of their accommodation date within 30 days of the Prize Draw being conducted. A confirmation of the reservation will be emailed to the Winner at the email address provided to the Promoter. Any additional terms and conditions of the Winner's hotel reservation will be advised by the Promoter prior to confirmation of the reservation.Blackout periods or limited availability may apply to special event periods and public holidays.The Winner and their companion must not be prohibited from attending the premises of the Promoter for any reason.If complimentary items are not redeemed prior to check out, they will be deemed forfeited. Package inclusions are not transferable to other people or exchangeable for cash.The Winner is responsible for arranging transfers to and from Crown Towers Melbourne at their own expense.Crown Resorts Credit is to the value of \$100 and any additional spend will need to be settled at the time of check-out. Crown Resorts credit can be used at in-room dining, Crown Spa and selected restaurants including: Bistro Guillaume, Conservatory, Ging Thai, Koko, Mr Hive Kitchen & Bar, Nobu, Silks, Rockpool Bar & Grill, Rosetta Ristorante, Spice Temple, The Atlantic, Baci, Cervo, , Emporio Pizza & Pasta, Gochi, Gradi, Lucky Chan, Man Tong Kitchen, Merrywell Bar & Dining, Margo's Café, Mesh, Sho																										

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	<p>Noodle Bar and Tia To 2 go, Petisco. Please visit crownmelbourne.com.au to book. Advanced restaurant bookings are recommended and are subject to availability.</p> <p>g) Valet parking is for one (1) vehicle for the duration of your stay.</p> <p>h) Two (2) Crown Towers bathrobes will be provided during your stay.</p> <p>i) One (1) bottle of Champagne will be delivered to your room during your stay.</p>
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2. These Terms and Conditions incorporate and must be read together with the details outlined in the Schedule. Participation and eligibility to claim a prize in this Competition are subject to agreement to these Terms and Conditions and the Schedule.

Entry

3. Your entry must be received during the relevant Competition Period and will be deemed to be received only when received by the Promoter. Any entry forms/entry cards/unique codes from any other competition cannot be used for this Competition and are void if copied, forged, stolen or interfered with. If you return a Qualifying Purchase, your entry may be deemed invalid at the Promoter's discretion (unless the product is defective).
4. Entrants are responsible for their own costs associated with entering this Competition. Entrants may be disqualified if they enter this Competition using automatically generated entries or multiple addresses/phone numbers/email addresses or aliases.

Prizes

5. Prizes are non-negotiable, not transferable and non-cash Prizes are not redeemable for cash, or any other goods or services and must be taken as and when offered or will be forfeited. If forfeited, the Promoter will not be liable.
6. Prize values are correct as at the date of preparing these Terms and Conditions. The Promoter is not responsible for any change in prize value.
7. Third party and/or ancillary terms and conditions (such as those of individual prize providers) may apply in relation to the receipt of a Prize. Winners must comply with any conditions of the prize provider. Failure to do so may result in the Prize being cancelled or withdrawn without liability for the Promoter or the prize provider.
8. Winners (and their companions) are responsible for all other unspecified costs related to the Prize, including insurance (excluding excesses), in-room or mini bar charges, meals and transport not included as part of the Prize or any costs associated with ongoing use of the Prize.
9. The Promoter is not responsible for any dispute between you and any person you choose to, or choose not to, share the Prize with.
10. Where a winner is not able to redeem a Prize (or part thereof) due to physical inability or incapacity, poor weather or any other circumstances beyond the Promoter or the prize provider's reasonable control, then that Prize (or part thereof) will be forfeited and is not redeemable for cash, or any other prize, goods or services.
11. If a Prize is unavailable for any reason at the time of a Prize Draw, the Promoter will instead award the winner a similar Prize of equivalent value (as determined by the Promoter).

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12. In the event that a Prize Draw cannot be conducted at the specified time due to unforeseen circumstances outside the Promoter's reasonable control, the affected Prize Draw will take place as soon as is practicable after the delay has been resolved.
13. Third party brands named in connection with this Competition (including prizes) are not affiliated with or sponsors of this Competition, unless otherwise stated.

General

14. Any failure to comply with these Terms and Conditions may result in the disqualification of any Entrant. The Promoter may, at any time, require an Entrant to produce documentation to establish to the Promoter's satisfaction the validity of an entry. Disqualification will be at the Promoter's sole discretion and no correspondence will be entered into.
15. If Entrants breach any law, do anything or behave in a manner which may jeopardise the fair and proper conduct of this Competition or which could disrupt or adversely affect the Promoter's reputation or the reputation of any of the companies associated with this Competition, the Promoter may, at its discretion, cancel the Prize or restrict the Entrant (and any companion(s)) from participating in any part of the Prize.
16. The Promoter reserves the right and licence to use an Entrant's name, suburb, photograph, image and likeness for the purpose of promoting and advertising Crown and the Crown Entertainment Complex.
17. The Promoter shall not be liable in any way if entries are unavailable as a result of technical malfunction or operator fault.
18. The Promoter may cancel or modify this Competition but will only do so if this is unavoidable (for example, if the Competition cannot run for technical or administrative reasons that cannot be rectified). The Promoter will update these Terms and Conditions as soon as is practicable if this occurs. If the Competition is cancelled, the Promoter may select the winner(s) from eligible entries received at the time of cancellation, if appropriate to do so in the circumstances.
19. This Competition is not open to Entrants or other persons excluded from the casino pursuant to the provisions of the *Casino Control Act 1991* (Vic) or who are otherwise prohibited from entering the Crown Entertainment Complex, or any other Crown property including Crown Perth or Crown Sydney, for any reason, including persons who become prohibited before or after a prize draw (up to the time of receipt or collection of a prize by a prize winner).
20. Employees of the Crown Group of Companies, including the Promoter, Crown Resorts, Crown Perth, Crown Sydney, Crown Aspinalls London and Belfair are not permitted to participate in this Competition.
21. The Promoter's decision in connection with any aspect of this Competition will be binding and final on every Entrant.
22. If publication will take place, by entering you request that your full address not be published.
23. The Promoter will handle Entrants' personal information in accordance with the *Privacy Act 1988* (Cth) and Crown's privacy policy, which is available at <https://www.crownmelbourne.com.au/general/privacy-policy>. Entrants' personal information obtained in relation to this Competition is for the purpose of identifying winners of this Competition and notifying the relevant third-party prize providers, and will not be disclosed to any other organisations, unless such disclosure is required by law.
24. The Promoter practises the responsible service of gaming and the responsible service of alcohol. Entry and continued participation in this Competition is subject to the Participating Venue's liquor serving policy. Crown adheres to the Victorian Gambling and Casino Control Commissioner's Responsible Liquor Advertising & Promotions guidelines: https://www.vgccc.vic.gov.au/sites/default/files/cd_22_1525_attachment_c_-_final_revised_responsible_liquor_advertising_and_promotion_guideline_dlt_converted1.pdf.

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25. The Promoter is not responsible for any tax implications arising from the Entrant winning a Prize. Entrants should seek independent financial advice prior to claiming a Prize.

Liability

26. Nothing in these Terms and Conditions restricts, excludes or modifies any consumer rights an Entrant may have under any statute, including the *Competition and Consumer Act 2010* (Cth) which may not be excluded, restricted or modified by agreement (“**Consumer Rights**”).
27. Subject to their Consumer Rights, each Entrant and any person partaking in any component of the Prize, releases and indemnifies the Promoter from any claim, loss, damage, injury, expense, cost or charge sustained or in any way incurred in connection with the Prize or Competition or participation in the Prize or Competition. The Promoter (including its employees, agents and contractors) has no liability to any person for injury (including illness or death), loss or damage whatsoever (including but not limited to direct, indirect, consequential or economic loss) suffered or sustained in connection with this Competition, the promotion of this Competition, or the awarding, condition, use or misuse of any Prize, except for any liability which cannot be excluded by law (in which case, that liability is limited to the greatest extent allowed by law). This clause does not apply to the extent that the Promoter’s liability (if any) arises from an act or omission of the Promoter in respect of its supply of services and/or goods to the Winners in the ordinary course of the Promoter’s business.
28. To the fullest extent permitted by law, the Promoter excludes liability for any problems or technical malfunction or human error. The Promoter’s responsibility for the provision of Prizes is limited to the prizes as described in these Terms and Conditions, the Promoter accepts no further liability or commitment beyond those stated and is not liable for any failure of the Promoter’s agents or contactors to supply the Prizes as stated. All times are best estimates only and the Promoter does not guarantee that events will take place exactly at the times stated. The Promoter will not be responsible for any act, omission, failure or delay by the Promoter that is due to any acts which are not reasonably within its control, including as a result of any technical malfunction.
29. The Promoter and any third party or prize provider associated with this Competition are not liable for any loss of, damage to, or delay in the delivery of a Prize.
30. This Competition is in no way sponsored, endorsed or administered by, or associated with any social media platform, including Facebook, Instagram and Twitter. Entrants provide their information to the Promoter and not to any social media platform. Entrants completely release any relevant social media platforms from any and all liability.